

LES RÉSIDENCES SOLEIL – GROUPE SAVOIE
CONTEST: SPRING 2025 OPEN HOUSE
RULES AND CONDITIONS OF PARTICIPATION

1. ELIGIBILITY

To be eligible for the Contest, an individual must reside in Québec and be 65 years of age or older. Any person aged 18 or over may enter a relative in the Contest, with his or her prior consent, as long as the relative meets the eligibility requirements listed in these Contest rules. Employees, agents and representatives of the Contest organizers or any other party directly involved in the holding of this Contest, as well as members of their immediate families (brothers, sisters, children, father, mother), their legal or common-law spouses and all persons with whom such employees, agents and representatives reside, are excluded. Participants must have visited a Résidences Soleil Manor between February 15, 2025 and May 30, 2025, and have duly completed a Contest entry form.

2. PERIOD

The “Spring 2025 Open House” Contest (hereinafter referred to as the “Contest”) is organized by the Marketing Department of Les Résidences Soleil – Groupe Savoie (hereinafter referred to as the “Contest Organizers”).

The Contest will begin on Saturday, February 15, 2025 at 9:00 a.m. and will end on May 30, 2025 at 5:00 p.m. (EST) (hereinafter referred to as the “Contest Period”).

3. HOW TO PARTICIPATE

To enter the Contest, you must meet the eligibility requirements set out herein:

- You must have visited one of the Résidences Soleil in Quebec between February 15, 2025 and May 30, 2025;
- Have duly completed an entry form and inserted it in the draw box identified for this purpose;
- Enter at least the following information on the entry form: first and last name, age or date of birth, and a valid telephone number.

Entrants must comply with the Rules and Conditions of Entry, including the following rules, failing which the Contest Organizers reserve the right to cancel entries from such persons:

- Entries are limited to one (1) Entry Form;
- The use of robotic or automated entries is strictly prohibited.

NO PURCHASE REQUIRED

4. PRICE DESCRIPTION

Winners will receive a gift basket containing several promotional items, including: a one-week all-inclusive short-stay gift certificate for 2 people (or two weeks for 1 person) at the Résidences Soleil of their choice across Quebec (with the exception of Les Résidences Soleil Manoir Repentigny), a cutting board, a Sherpa blanket, a teddy bear, a deck of cards, an eyeglass cleaning kit, a Mandala colouring book, a "Tree of Happiness" reading book and a 2025 annual calendar.

The Prize must be accepted as described in these Rules and Regulations and may not, at the winner's request, be exchanged in whole or in part for cash. If the winner refuses his/her prize, the designation of a new winner remains at the discretion of the Contest Organizer.

Prize value: \$1,200 X 15 Residences.

5. DESIGNATION OF THE WINNER

One winner for each Résidences Soleil in Québec (15 Residences) will be drawn at random by the Principal Director of that Residence from among all eligible Contest entries. Draws will be held at the discretion of each Senior Director during the month of June 2025. Winners will be announced on www.residencessoleil.ca.

Any entrant selected in accordance with these Contest Rules will be contacted by the Contest Organizers and declared a winner, subject to fulfilling all the conditions described herein, complying with these Contest Rules and being contacted in person, by telephone, by the Contest Organizers within five (5) days of the random selection. Failure to comply with any of the conditions mentioned in these Contest Rules will result in the selected entrant's entry being nullified and a new draw for this prize will be held in accordance with these Contest Rules until such time as an entrant is selected and declared a winner.

The winner will be notified by telephone of the details of the Prize. The winner must claim the Prize according to the instructions described herein. The refusal of a randomly selected person to accept a Prize in accordance with the terms of these Contest Rules releases the Contest Organizers from any obligation related to this Prize towards this person.

By entering the Contest, the winner authorizes Les Résidences Soleil - Groupe Savoie to use the following information for publicity purposes on its website, social networks and certain paper publications, such as magazines or newspapers: his/her surname, the photograph taken when the prize was awarded, a statement/testimony relating to the prize and place of residence, without any form of compensation, at their discretion and without limits as to the period of use.

6. VERIFICATION

The Contest Organizers reserve the right to disqualify any person or cancel the entry of any person participating in this Contest or attempting to participate in this Contest in a manner that is contrary to the rules or unfair to other entrants (e.g., entries exceeding the allowable limit, missing information that prevents the Contest Organizers from validating the entrant's eligibility or contacting the entrant by telephone, computer hacking, etc.).

7. GENERAL TERMS AND CONDITIONS

To be eligible for the Contest, the entrant's real first name, last name and telephone

number must appear on the entry form. All draw coupons are the property of the Contest Organizers, who reserve the right to establish correspondence (e-mail or telephone) with any person entered in the Contest.

The Contest Organizers, their companies and any other legal entities of the Group and their respective officers, employees and any other party involved in this Contest disclaim all liability with respect to the Prize and the Contest and provide no warranty with respect thereto.

By participating in the Contest, the winner waives the right to seek liability from the Group and its officers and employees for any injury or loss and any damage caused to the winners or to any other person, including personal injury or damage to property arising in whole or in part, directly or indirectly, from acceptance, possession, use or misuse of the Prize, participation in this Contest, any violation of these Rules or any activity related to the Prize

The Contest Organizers shall not be under any liability whatsoever for any problem that may affect the proper conduct of this Contest in accordance with the rules set out herein, including, without limiting the generality of the foregoing, the cancellation or postponement of any promotion of this Contest.

To the fullest extent permitted by law, the Contest Organizers disclaim all liability for any computer component or software malfunction or human error on any communication line, for any transmission that is faulty, incomplete, incomprehensible or erased by any computer or network, and that may limit or prevent any person from participating in the Contest. The Contest Organizers also disclaim all liability for any damage or loss that may be caused, directly or indirectly, in whole or in part, by the downloading of any web page, software or form and by the transmission of any information related to participation in the Contest.

The Contest Organizers reserve the right to modify or cancel the Contest without prior notice. Odds of winning depend on the total number of entries received during the Contest Period. The Contest Organizers reserve the right to cancel the Contest if the number of entries is insufficient.

Prize substitution. The Contest Organizers reserve the right, at their sole and absolute discretion, and for any reason whatsoever, to substitute a prize or a portion thereof with a prize of equivalent or greater value. The Contest Organizers reserve the right, at their sole and absolute discretion, to add secondary prizes.

Any litigation respecting the conduct or organization of a publicity contest may be submitted to the Régie des alcools, des courses et des jeux for a ruling. Any litigation respecting the awarding of a prize may be submitted to the Régie only for the purpose of helping the parties reach a settlement.

The Contest Rules and Conditions of Entry are available on the Group's website at the following link: <https://residencessoleil.ca/en/open-house-soleil/>